

HOUSE RULES & REGULATIONS

Najade Resort Loosdrecht

HOUSE RULES

In the regulations below you will find the most important house rules that apply within our resort. We ask you to respect and accept these rules.

GENERAL RULES

All directions from resort staff related to house rules must be followed.

You must take into account other guests of the resort, the employees and local residents.

You must respect the safety and comfort of yourself, the resort, its guests and local residents at all times.

In cases not covered by these internal regulations, the management of the resort decides.

IN CASE OF FIRE

Stay calm.

Report fire to reception.

Leave the building immediately in the event of a fire or fire alarm.

TIMES

The reception is open between 09:00 and 17:00 (Monday to Friday) - weekends by appointment.

Check-in is from 3pm

Check out is until 11am

Breakfast can be served on request between 09:00 and 11:00. For this you have to book at the reception the day before. This is only possible in high season (April – September).

BEHAVIOUR

Unsafe behavior such as covering smoke detectors is not allowed.

Verbal and/or physical violence will not be tolerated.

You must be considerate of other guests of the resort and local residents. Causing nuisance is prohibited at all times.

The use, possession or trade of narcotics or mind-altering drugs is not permitted. This also includes products such as nitrous oxide.

No noise should be made between 22:00 and 07:00.

ACCESS AND RESPONSIBILITY

Only resort guests have access to the resort.

The lead booker is responsible for the behavior of everyone covered by the reservation.

IDENTIFICATION

A valid ID must be presented at check-in. You can check in from an age of 18 years.

PRIVACY

There are cameras in various places within the resort. Everyone who is in our resort agrees to make recordings. In the event of calamities and/or incidents, these recordings can be shown to third parties as supporting material.

IT IS FORBIDDEN TO

- o Take hotel property outside the building. In the event of damage to property of the hotel, one can be held liable for the repair and/or renewal costs.
- o To smoke in the accommodation. If we find that there is smoking in the room, we are forced to charge €150 for cleaning costs. If the fire alarm goes off due to smoking in the room or in the house, the associated costs will be charged to you.
- o To stay with more people than the reserved number.
- Receiving visitors at the resort
- o Rent the room in your name without staying yourself.
- We respect your privacy in all circumstances, but we are authorized to enter your room if it
 is suspected that this is desirable for the safety of the resort or its guests or that internal
 regulations are not being observed.
- o In all cases not covered by these regulations, the Resort Management decides.

Enforcement

You may be held liable for the costs if you act in violation of these internal regulations. In addition, you may be denied access to the resort. In that case, the resort is not liable for the resulting costs.

The resort can enforce these regulations immediately and is not obliged to warn.